

### **Get help using our website**

If you would like assistance regarding any information on our website, [contact us](#) or use our chat feature located in lower right of your screen.

### **National Relay Service**

If you are deaf and/or find it hard hearing or speaking with people who use a phone, the National Relay Service (NRS) can help you. NRS is available 24 Hours a day, every day.

Voice Relay number

**1300 555 727**

TTY number

**133 677**

SMS relay number

**0423 677 767**

### **Additional Support**

Ruby Telecom want all customers to have a brilliant experience including helping you find which phone device will best suit your needs.

You will be provided a direct telephone number for all your enquiries to an Accounts Manager.

We will go the extra mile and assist setting up your new phone device if you wish.