

# FEES AND CHARGES

## RUBY TELECOM

### Fees and Charges

Number Change Fee	<b>\$30.00</b>
Receiving a Paper Bill <i>In order to avoid this charge, register your email address with us to receive email bills instead</i>	<b>\$2.50</b>
Plan Change Fee	<b>\$30.00</b>
Late Payment Fee	<b>\$10.00</b>
SIM card replacement	<b>\$30.00</b>
Historical Itemisation	<b>\$30.00</b>
Early Termination Fee  Unless specifically provided for in your Critical Information Summary, you may be charged an Early Termination Fee, calculated as follows: Months Remaining x (Min Spend + Handset Charges). This is charged if you enter into a contract with us and you leave Ruby Telecom prior to the contract end date. We will also include any extra usage you may have incurred in your last month. Termination Fees do not apply to Month-by-Month agreements.	<b>Months Remaining x (Min Spend+Handset Charges)</b>
Port Out Fee	<b>\$11.00</b>

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Payment Dishonour  We will charge this to you if your chosen payment method is declined. In order to avoid this, when we send you your bill, please make sure you have sufficient funds on your card/account to cover the bill on your scheduled due date.	<b>\$32.50</b>
Directory Assistance 124YES (124937)	<b>Flagfall \$1.50, plus 90c / per min</b>
Directory Service 1223	<b>90c / per min</b>