

INTERNATIONAL ROAMING

RUBY TELECOM

International Roaming is available to credit approved customers on request. International Roaming is very expensive for all types of calls, messaging and data. If you are concerned about the cost of International Roaming, you should not enable this service and enquire about a local service in the country in which you are travelling. Customers who use International Roaming should be particularly careful about data roaming costs. Unless required, you should ensure data roaming is not enabled in your handset. International Roaming call charges normally take much longer to appear on your account. You should carefully monitor your usage to avoid high bills.

Using your service overseas

Please contact Customer Service to activate global roaming. To activate, you must pay an upfront bond of up to \$400 or have been with Ruby Telecom for a period of 24 months with no overdue accounts. Your included value does not apply to phone usage if you are overseas. Global roaming charges can cost you up to \$6/min to make a call, \$3/min to receive a call and Data usage can be up to \$20/MB. Please contact with Customer Service Team on 1300 94 7829 to get the latest update.

Ruby Telecom

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